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Battery Backup Notice

Modern telephone services will not operate without power. This was not true with historical "copper land line" telephones. Today, all electronic components associated with your telephone line now require battery backup or they will stop operation during a power outage. This has become less important with the pervasiveness of cellular phones, which usually continue working during a traditional power outage, and can therefore be used in an emergency. It is still very important to understand: IF ANY EQUIPMENT LOSES POWER, OUR TELEPHONE SERVICES WILL NOT WORK, INCLUDING 911 AND ANY HOME, SECURITY OR MEDICAL MONITORING THAT RELIES ON OUR TELEPHONE SERVICE.

BPS Telephone Company has battery backup available for purchase, for any components we provide for phone service. Please review this important information to learn more about a battery backup to maintain your phone service during a short-term power outage. You may purchase a battery backup for use in the event of a power outage by contacting BPS Telephone at 573-293-2277.

The battery backup provides up to 24 hours of standby service and 18 hours of talk time using a corded phone connected directly to a phone outlet. Please call the office for current pricing. It is your responsibility to purchase and monitor your battery and order a replacement if necessary. It is important to keep the battery connected to an electrical outlet to keep it charged.

Disconnecting the battery will cause the battery to lose its charge, and you will be unable to place or receive calls during a power outage. The battery backup is intended to provide power to the BPS Telephone network interface device. If other devices which require electricity, such as routers, televisions or set top boxes, are plugged into the battery backup, it will diminish the amount of backup supply time. Factors, such as age and temperature fluctuations, can affect battery performance. We suggest testing your battery at least twice a year.

Third Party Provided Spare Battery - You may also purchase additional backup batteries through online retailers. You can call BPS Telephone for the network interface device information to ensure you purchase a battery model that is compatible with your device.